

AMA Behavioral Therapy, PLLC

14603 Huebner Rd. Suite 3505 San Antonio, Texas 78230

Phone (210) 557-9212 Fax (210) 468-5159

TeleHealth Informed Consent

TeleHealth services involve the use of secure interactive videoconferencing equipment and devices that enable health care providers to deliver health care services to patients when located at different sites.

1. I understand that the same standard of care applies to a TeleHealth visit as applies to an in-person visit.
2. I understand that I will not be physically in the same room as my health care provider. I will be notified of and my consent obtained for anyone other than my healthcare provider present in the room.
3. I understand that there are potential risks to using technology, including service interruptions, interception, and technical difficulties.
 - a. If it is determined that the videoconferencing equipment and/or connection is not adequate, I understand that my health care provider or I may discontinue the TeleHealth visit and make other arrangements to continue the visit.
4. I understand that I have the right to refuse to participate or decide to stop participating in a TeleHealth visit, and that my refusal will be documented in my medical record. I also understand that my refusal will not affect my right to future care or treatment.
 - a. I may revoke my right at any time by contacting AMA Behavioral Therapy, PLLC at (210) 557-9212.
5. I understand that the laws that protect privacy and the confidentiality of health care information apply to TeleHealth services.
6. I understand that my health care information may be shared with other individuals for scheduling and billing purposes.
 - a. I understand that my insurance carrier will have access to my medical records for quality review/audit.
 - b. I understand that I will be responsible for any out-of-pocket costs such as copayments or coinsurances that apply to my TeleHealth visit.
 - c. I understand that health plan payment policies for TeleHealth visits may be different from policies for in-person visits.
7. I understand that AMA Behavioral Therapy, PLLC's current policy for scheduling, cancellations, and no-shows will also apply to TeleHealth Services.
8. I understand that if there is a real or perceived threat to me when I am located off site (e.g. home) during a telehealth visit:
 - a. The provider or staff contact emergency personnel, and law enforcement if needed.
 - b. If possible, the provider or staff maintain contact with the patient until emergency personnel arrive to provide any information requested.
9. I understand that this document will become a part of my medical record.
10. I certify that I have legal custody of _____ (minor's name) and give AMA Behavioral Therapy, PLLC permission to provide them with counseling services.

By signing this form, I attest that I (1) have personally read this form (or had it explained to me) and fully understand and agree to its contents; (2) have had my questions answered to my satisfaction, and the risks, benefits, and alternatives to TeleHealth visits shared with me in a language I understand; and (3) am located in the state of Texas and will be in Texas during my TeleHealth visit(s).

Signature of Parent or Legal Guardian:

Date:
